

Working in TEAMS

OBJECTIVE

Business success relies on the combined and cohesive efforts of its people. Effective Teamwork is the 'glue' that holds people together in the pursuit of a common and productive purpose. This module is about how to produce winning teams.

TARGET CUSTOMER

This programme has been designed for all staff.

LEARNING OUTCOMES

- Participants will understand what they need to do to build co-operation and reduce conflict within their team.
- Will be able to use the Team Development Model to understand and work through conflict co-operatively.
- Explain and use a variety of communication and decision making styles for effective Teamwork.
- Will work through the suggested 'Rules of the Game' for teams and develop guidelines for building and maintaining their own Winning Team.

WORKSHOP OUTLINE

- Why Teams?
- Three keys to Co-operation in Teams
- The four stages of Team Development
- Communication in Teams - striving for synergy
- 10 'Rules of the Game' for successful Team environments
- Individual, Team and Organisational Needs
- Team Roles, Individual Styles and Performance

DURATION

Three (3) hours