

STAFF RETENTION THROUGH REWARD AND MOTIVATION

OBJECTIVE

This programme is designed to instruct participants in the fundamentals of human motivation and how it can be practically applied in the rewarding and motivation of staff. By the practical use of this information, we can establish systems and develop our staff with the result of added profitability, less staff turnover and hence, the stability of your business.

TARGET CUSTOMER

This programme is designed for all Managers, Supervisors and senior staff with prospects of becoming a Manager.

LEARNING OUTCOMES

- Participants will learn the only two reasons why people will be motivated to do anything.
- How to identify various working styles and how they like to be treated.
- Participants will be exposed to a wide array of "motivating" ideas that they will be able to adapt and implement into their own businesses.
- Be able to recognise and use a series of relevant models.

WORKSHOP OUTLINE

- Why do we do what we do?
- What motivates us most?
- The four keys to any reward system
- Ten ways to motivate your staff
- People don't mind being pushed .. as long as they can steer (How to involve the team)
- A five step process to effective rewards and long term motivation

DURATION

Four (4) hours